

To our valued patients,

We have been overwhelmed by your support during the lockdown period and ask that you bear with us that little bit longer, after which time we look forward to welcoming you back into the practice. Whilst many things may have changed over recent months, what hasn't is our commitment to you and delivering the highest standards of patient care.

Safety and infection control have always been of the highest priority in our practice and over the past 11 weeks, we have been continually reviewing guidance, ensuring that when we do re open we are providing a safe environment for our patients and team members. Planning our return to work has been ongoing for some weeks now and we have updated our operating procedures, increased our safety protocols as well as purchased enhanced PPE.

As a result of these increased protocols, your next visit to the practice may look and feel different. Our team members will be wearing enhanced PPE, we will of course be promoting social distancing and your journey through the practice may be different. Fear not though, we are still the same team we were prior to entering lockdown.

As expected, there are many of you who are eager to be seen and we will endeavour to get to you all as soon as we can. The practice is currently open for telephone enquiries only, so should you need to speak to a member of the practice, please contact us by calling 01332 700244. Please do not attend the practice in person just yet!

Initially we will be prioritising those patients who have had or are still in pain - we have a list of patients who have contacted us to use the emergency triage service during the lockdown period and we will be contacting you shortly to discuss your current needs.

Thereafter we will book all routine examination appointments that have been due throughout the lockdown period and also, we have a record of all appointments that have been cancelled because of the lockdown too. We will be in touch to arrange all of these appointments in due course, and we will ensure every patient is seen as soon as possible.

Due to current circumstances we will need your current email address for further updates and correspondence. Please send these details to info@allentondental.co.uk or contact the practice on 01332 700244.

Finally, thank you again for your loyalty and patience throughout this pandemic – we truly are grateful for your support and cannot wait to get back to seeing and treating our patients.

If you have any questions please get in touch and for now stay safe and well!

Best wishes

Mr Sanjoy Rakshit And all the Dental Team